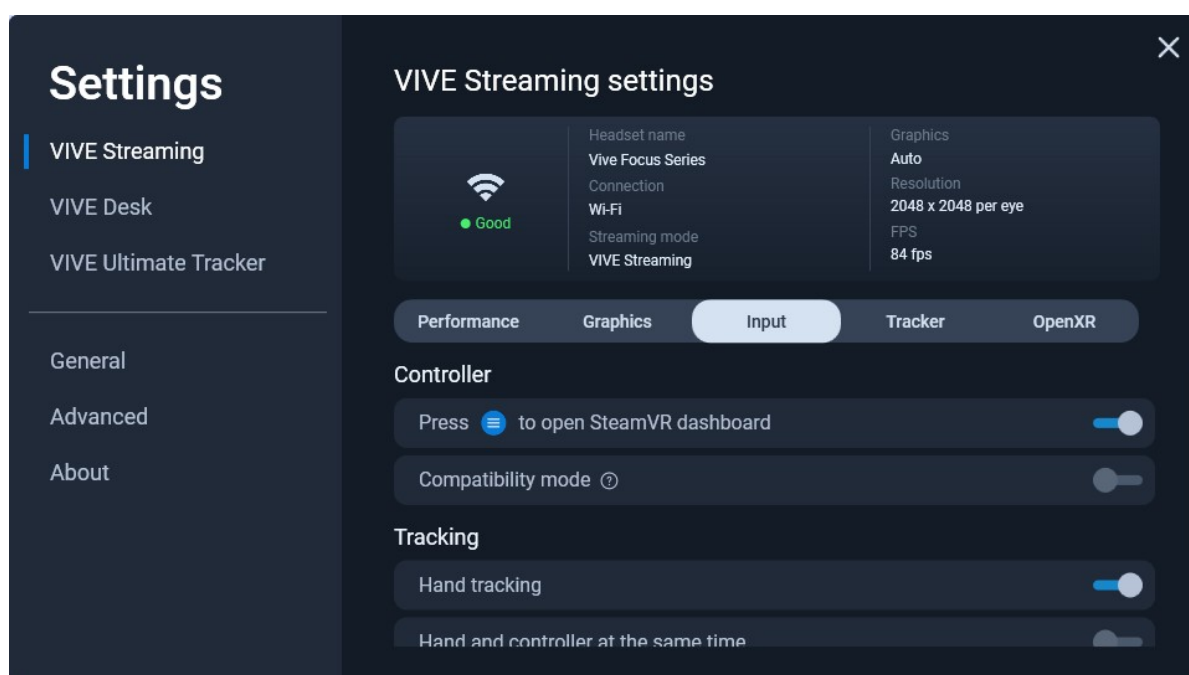


Installing a VIVE headset for Store Visualizer

Store Visualizer supports the VIVE Focus Vision and the VIVE Focus 3 headsets with optional eyetracking over the OpenXR standard.

Preparing your computer

- Make sure Store Visualizer is installed.
- Make sure the graphics driver is up-to-date.
- Install Steam (<https://store.steampowered.com/about>) and log into your Steam account or create a new one.
- Download and install SteamVR from within Steam (<https://store.steampowered.com/app/250820/SteamVR>)
- Install VIVE Hub (<https://dl.vive.com/vshubpc>), make sure VIVE Streaming is selected during install.
- The VIVE can be connected using WiFi, a USB3 cable or a DisplayPort cable (Focus Vision only with additional hardware box). WiFi is recommended. If using WiFi, your computer should be directly connected to your WiFi router using an Ethernet cable, otherwise lag may occur. A 5GHz or 6GHz WiFi router or access point is required.
- Start VIVE Hub if not already running, go to **Settings** → **VIVE Streaming** → **Inputs** and uncheck the **Compatibility Mode**. This step is important. Your controllers may not work correctly in Store Visualizer otherwise.

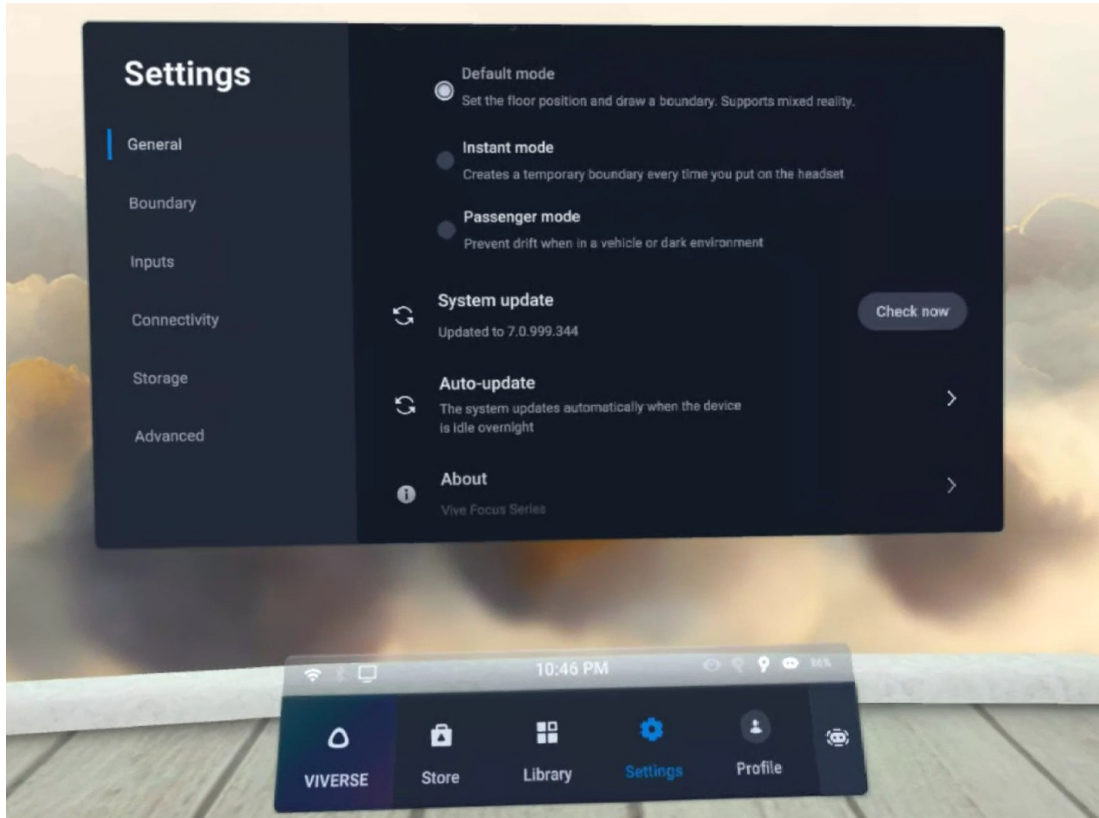


Preparing your headset

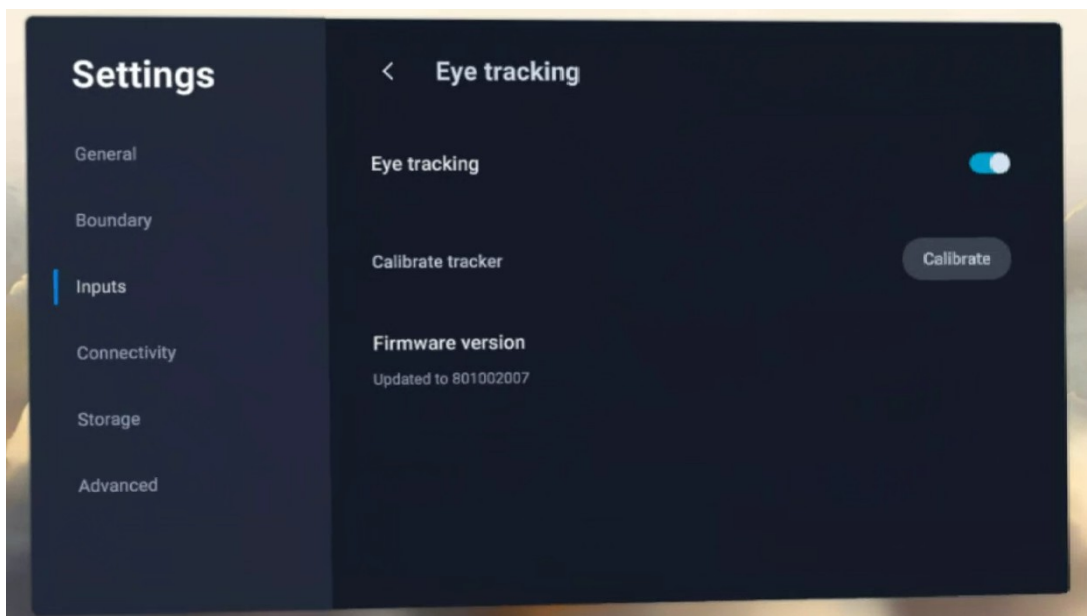
Turn on the headset and follow the initial VIVE setup procedure. Once complete, enter the **Settings** menu from within the headset and follow the steps below depending on your headset :

VIVE Focus Vision

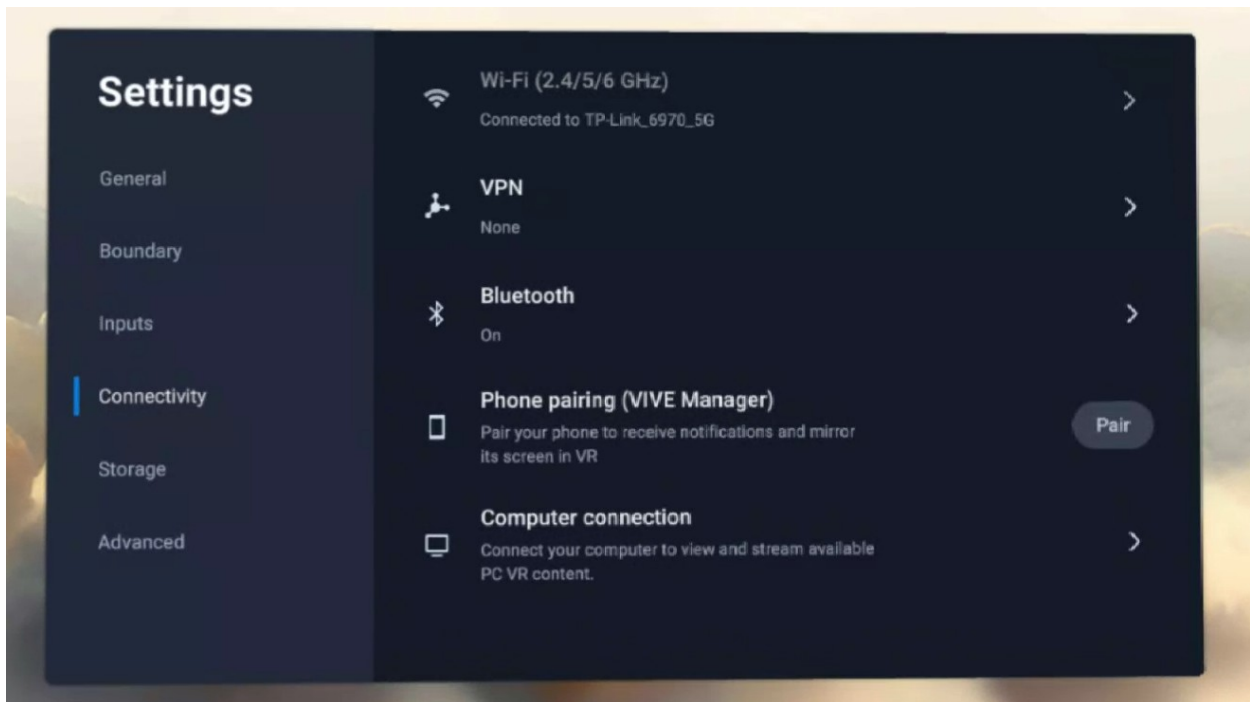
- Make sure the firmware is up to date. Open the **General** tab, scroll down and check the firmware version. Store Visualizer requires firmware version 7.0.999.344 or higher.



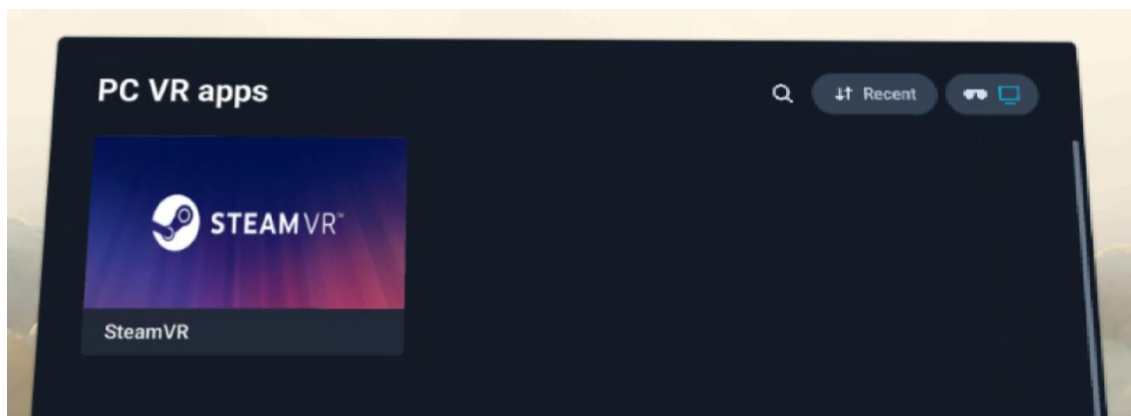
- Enable the eyetracker. Open the **Inputs** tab and select **Eyetracker**. Make sure it is enabled. Also make sure that the firmware is up to date. Store Visualizer requires eyetracker firmware version 801002007 or higher. You may also do an initial eyetracker calibration now.



- Connect to your computer via VIVE Hub. Make sure the headset is connected to your WiFi network first or is connected to your computer with a USB3 cable. Open the **Connectivity** tab and select **Computer connection**. Select your computer and the headset will connect to VIVE Hub.



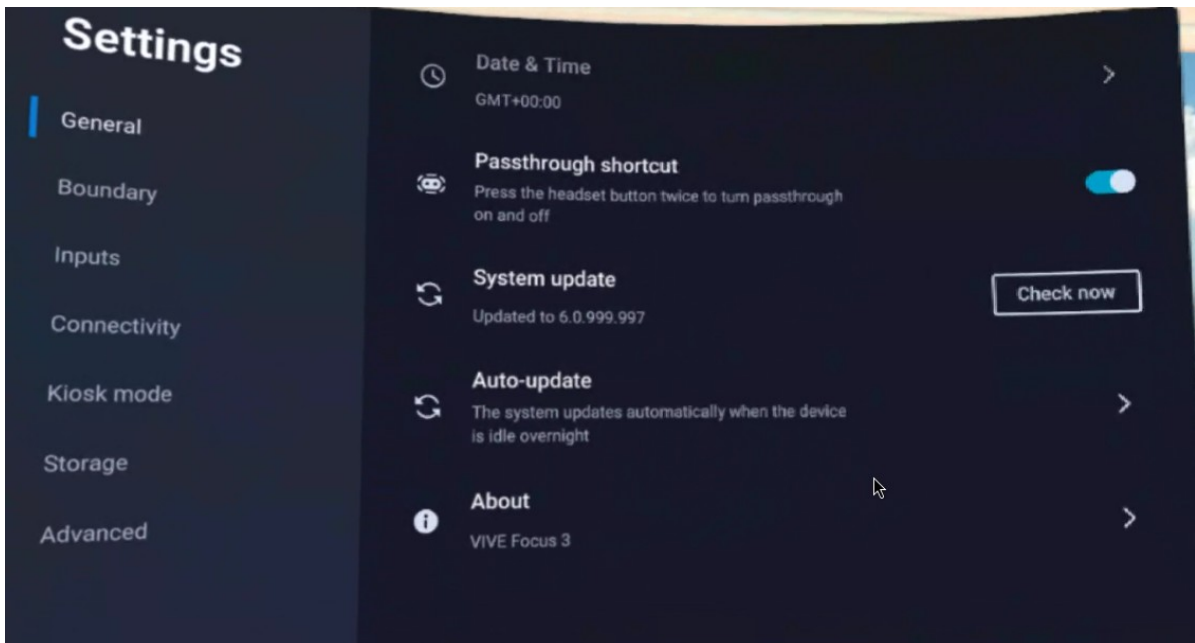
- Start SteamVR from your library.



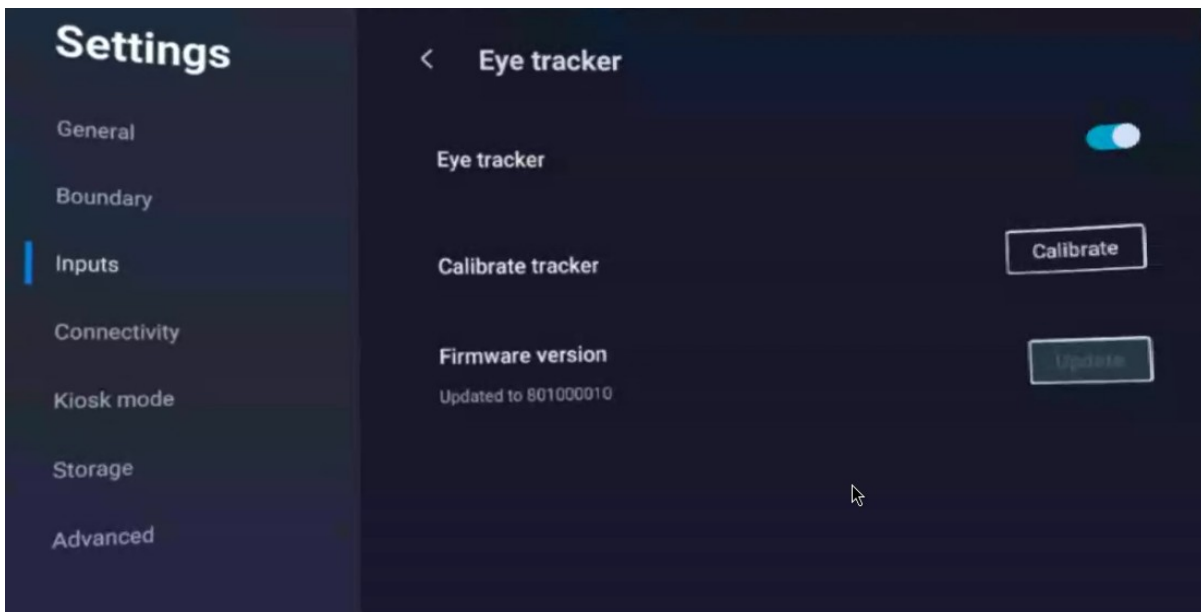
The headset is now configured and ready for use with Store Visualizer.

VIVE Focus 3 (and optional eyetracking addon)

- Make sure the firmware is up to date. Open the **General** tab, scroll down and check the firmware version. Store Visualizer requires firmware version 6.0.999.997 or higher.

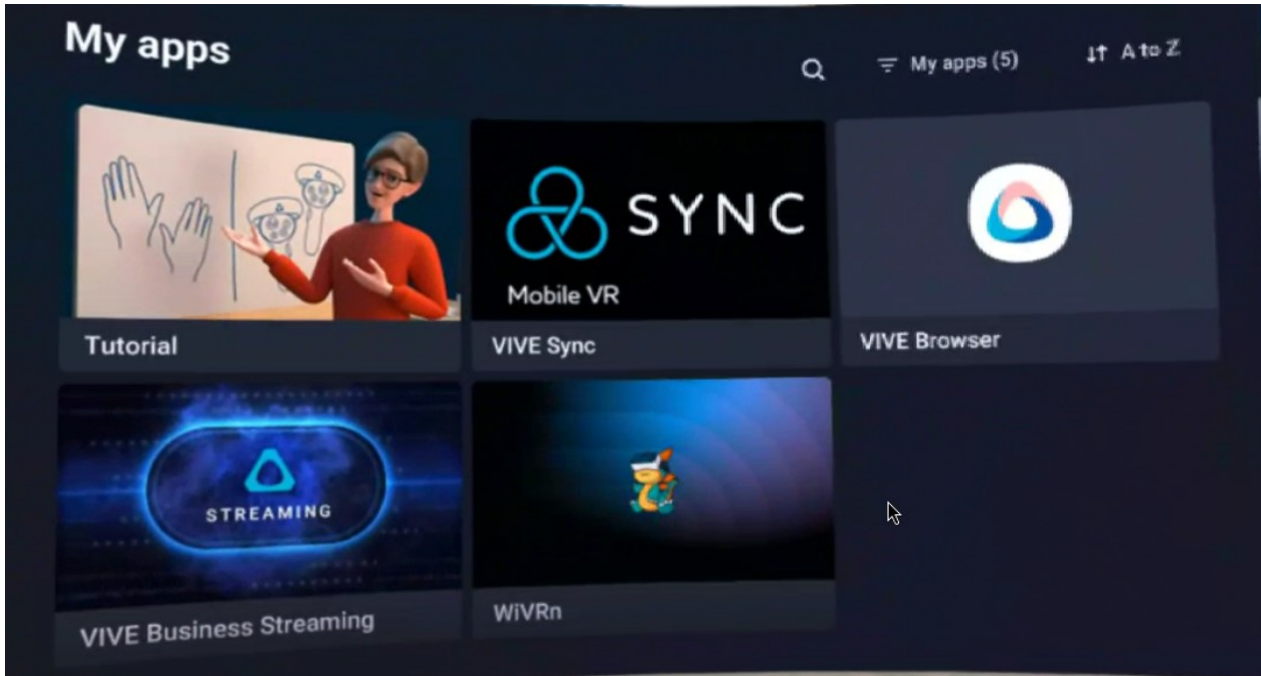


- If you have the optional eyetracking addon installed, enable it now. Open the **Inputs** tab and select **Eyetracker**. Make sure it is enabled. Also make sure that the firmware is up to date. Store Visualizer requires eyetracker firmware version 801000010 or higher. You may also do an initial eyetracker calibration now.



- The Focus 3 requires the Business Streaming app installed on the headset to connect to your computer (<https://business.vive.com/eu/solutions/streaming>). Install the application on your PC and follow the setup process to install the Business Streaming app on the headset. Note that after the initial setup you may use either Business Streaming or VIVE Hub on your PC, both work with the Focus 3. This guide assumes the use of VIVE Hub.

- Connect to your computer. On your PC, close Business Streaming if it is still running and start VIVE Hub. Make sure the compatibility mode is disabled (see **Preparing your PC** chapter above). Make sure the headset is connected to your WiFi network first or is connected to your computer with a USB3 cable.
- Start the Business Streaming app on your headset from the library and select your computer is in list to connect to it.



The headset is now configured and ready for use with Store Visualizer.